

PUBLIC NOTICE - IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

**Lead & Copper, Disinfection By -Products Monitoring Requirements Not Met for
Valle Verde Del Norte Water System, ID 10-152**

We were made aware November 18, 2025, that our system failed to collect the correct number of lead and copper samples, and Disinfection By-Product samples for 2025. Previous periods; 2022, 2019 and 2016 were collected as required and sample results indicated compliance levels met safe drinking water limits. Although this missed monitoring incident was not an emergency, as customers you have the right to know what happened and what corrective actions are being taken.

We are required to monitor the drinking water for many specific contaminants on a regular scheduled basis. Results of regular monitoring are indicative of whether or not your drinking water meets required health standards. During 2025 we were required to monitor for lead and copper (5 samples) and Disinfection By-Products (one sample).

What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What was the Cause?

The failure to take the required samples in 2025 for lead and copper and Disinfection By-Products was due to a misunderstanding of the online schedule listings for these constituents.

What is being Done?

Lead and Copper (5 samples), and Disinfection By-Products sampling has already occurred for 2026 with results meeting drinking water health standards. Lead and Copper sampling (5 samples) will be repeated in 2027 and 2028. Disinfection By-Product sampling will occur in 2029. All other required samples for 2025, Coliform, Arsenic and Monitoring Assistance Program (MAP) met water quality standards.

For More Information, please contact:

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